

J.D. POWER

2024 North America Hotel Guest Satisfaction Study

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2024

Hotel Segments Included

Luxury

Upper Upscale

Upscale

Upscale Extended Stay

Upper Midscale

Upper Midscale and Midscale Extended Stay

Midscale

Economy Extended Stay

Economy

Brands Profiled



Luxury

Conrad Hotels & Resorts
Destination Hotels by Hyatt
Fairmont
Four Seasons
Grand Hyatt
InterContinental Hotels
& Resorts
JW Marriott
Loews Hotels
The Luxury Collection
The Ritz-Carlton
W Hotels
Waldorf Astoria



Upper Upscale

Autograph Collection
Canopy by Hilton
Curio Collection
by Hilton
Embassy Suites
by Hilton
Graduate Hotels
Hard Rock Hotels
Hilton Hotels & Resorts
Hotel Indigo
Hyatt Centric
Hyatt Regency
Kimpton
Le Meridien
Margaritaville Hotels
& Resorts
Marriott
Omni Hotels & Resorts
Renaissance Hotels
Royal Sonesta
Sheraton
Tapestry Collection
by Hilton
Tribute Portfolio
Westin Hotels & Resorts

Brands Profiled



Upscale

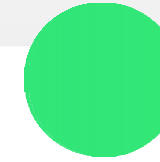
AC Hotels by Marriott
aloft Hotels
Ascend Collection
Best Western Premier
BW Premier Collection
Cambria Hotels
Courtyard by Marriott
Crowne Plaza
Delta Hotels
DoubleTree by Hilton
element

Four Points by
Sheraton
Hilton Garden Inn
Hyatt Place
Radisson
Sonesta Hotels &
Resorts
Sonesta Select
SpringHill Suites
by Marriott
Wyndham Hotels



Upscale Extended Stay

Homewood Suites by Hilton
Hyatt House
Residence Inn
Staybridge Suites



Upper Midscale

Best Western Plus
Clarion
Comfort Inn
Comfort Suites
Country Inn & Suites
by Radisson
Drury Hotels
Fairfield

Hampton
by Hilton
Holiday Inn
Holiday Inn
Express
La Quinta by Wyndham
Trademark Collection
by Wyndham
Wyndham Garden

Brands Profiled



Upper Midscale/Midscale Extended Stay

- Candlewood Suites
- Extended Stay America
- Hawthorn Suites by Wyndham
- Home2 Suites by Hilton
- MainStay Suites
- Sonesta ES Suites
- Sonesta Simply Suites
- TownePlace Suites



Midscale

- AmericInn by Wyndham
- Baymont by Wyndham
- Best Western
- Quality Inn
- Ramada by Wyndham
- Sleep Inn
- Tru by Hilton
- Wingate by Wyndham



Economy Extended Stay

- Extended Stay America Select Suites
- HomeTowne Studios by Red Roof
- InTown Suites
- WoodSpring Suites



Economy

- Americas Best Value Inn
- Days Inn by Wyndham
- Econo Lodge
- Howard Johnson by Wyndham
- Knights Inn
- Microtel Inn & Suites by Wyndham
- Motel 6
- OYO
- Red Roof Inn
- Rodeway Inn
- Studio 6
- Super 8 by Wyndham
- SureStay
- Travelodge by Wyndham



For more information,
please visit:

<https://discover.jdpa.com/travel-hospitality-intelligence-syndicated-study-dates>

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