

**J.D. POWER**

# 2022 North America Hotel Guest Satisfaction Study

Profiled Hotel Brands

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2022



# 2022 North America Hotel Guest Satisfaction Study – Quarterly Wave Release Dates

Study wave results are released on a quarterly basis. All wave data is preliminary until final Study results are published on **July 13, 2022.\*** All brand-level wave data should be considered directional and rankings are subject to change as additional data is collected and indexed across waves.

## **W1 – Hotel stays May 2021 through August 2021**

Available to subscribers on 10/20/2021\*

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## **W2 – Hotel stays August 2021 through November 2021**

Available to subscribers on 1/19/2022\*

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## **W3 – Hotel stays November 2021 through February 2022**

Available to subscribers on 4/13/2022\*

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## **W4 and Final – Hotel stays May 2021 through April/May 2022**

Available to subscribers on 7/13/2022\*

\* Date subject to change



# Hotel Segments Included

Luxury

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Upper Upscale

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Upscale

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Upscale Extended Stay\*\*

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Upper Midscale

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Upper Midscale and Midscale Extended Stay\*\*

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Midscale

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Economy

*\*\*New J.D. Power Award segment for 2022 Study*

# Brands Profiled

## 2022 NORTH AMERICA HOTEL GUEST SATISFACTION STUDY



### Luxury

Destination by Hyatt  
Fairmont  
Four Seasons  
Grand Hyatt  
InterContinental Hotels  
& Resorts  
JW Marriott  
Loews Hotels  
St. Regis  
The Luxury Collection  
The Ritz-Carlton  
Trump Hotels  
W Hotels  
Waldorf Astoria



### Upper Upscale

Autograph Collection  
Canopy by Hilton\*\*  
Curio Collection  
by Hilton  
Embassy Suites  
by Hilton  
Graduate Hotels  
Hard Rock Hotel  
Hilton Hotels & Resorts  
Hotel Indigo  
Hyatt Centric  
Hyatt Regency  
Kimpton  
Le Meridien  
Margaritaville Hotels  
& Resorts  
Marriott  
Millennium Hotels  
Omni Hotels & Resorts  
Renaissance Hotels  
Royal Sonesta\*\*  
Sheraton  
Tribute Portfolio  
Westin Hotels & Resorts  
Wyndham Grand Hotels

# Brands Profiled

## 2022 NORTH AMERICA HOTEL GUEST SATISFACTION STUDY



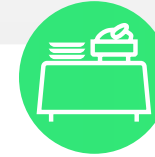
### Upscale

AC Hotels by Marriott  
aloft Hotels  
Ascend Collection  
Best Western Premier  
Best Western Premier  
Collection  
Cambria Hotels  
Courtyard by Marriott  
Crowne Plaza  
Delta Hotels  
DoubleTree  
by Hilton  
element  
Four Points by  
Sheraton  
Hilton Garden Inn  
Hyatt Place  
Radisson  
Sonesta Hotels\*\*  
SpringHill Suites  
by Marriott  
Wyndham Hotels



### Upscale Extended Stay

Homewood Suites  
by Hilton  
Hyatt House  
Residence Inn  
Staybridge Suites



### Upper Midscale

Best Western Plus  
Clarion  
Comfort Inn  
Comfort Suites  
Country Inn & Suites  
by Radisson  
Drury Hotels  
Fairfield  
by Marriott  
Hampton  
by Hilton  
Holiday Inn  
Holiday Inn  
Express Hotels  
La Quinta Inns  
& Suites  
Trademark Collection  
by Wyndham  
Wyndham Garden

# Brands Profiled

## 2022 NORTH AMERICA HOTEL GUEST SATISFACTION STUDY



### Upper Midscale/Midscale Extended Stay

Candlewood Suites  
Hawthorn Suites by  
Wyndham  
Home2 Suites by Hilton  
Sonesta ES Suites\*\*  
Sonesta Simply Suites\*\*  
TownePlace Suites by  
Marriott



### Midscale

AmericInn by Wyndham  
Baymont  
Best Western  
Quality Inn  
Ramada by Wyndham  
Sleep Inn  
Tru by Hilton  
Wingate by Wyndham



### Economy

Americas Best Value Inn	Motel 6
Days Inn by Wyndham	OYO Hotels
Econo Lodge	Red Roof Inn
Extended Stay America	Rodeway Inn
Howard Johnson by Wyndham	Studio 6
InTown Suites	Super 8 by Wyndham
Knights Inn	SureStay by Best Western
Microtel by Wyndham	Travelodge by Wyndham
	WoodSpring Suites



For more information,  
please visit:

<https://discover.jdpa.com/travel-hospitality-intelligence-syndicated-study-dates>

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